

JONATHAN E. NUECHTERLEIN  
General Counsel  
CHARLES A. HARWOOD  
Regional Director  
ELEANOR DURHAM MD Bar  
Email: edurham@ftc.gov  
Federal Trade Commission  
915 2<sup>nd</sup> Ave., Suite 2896, Seattle, WA 98101  
(206) 220-4476 (Durham)  
(206) 220-6366 (fax)  
STACY PROCTER, CA Bar # 221078  
Email: sprocter@ftc.gov  
10877 Wilshire Blvd., Suite 700, Los Angeles  
(310) 824-4343 (Procter); (310) 824-4330  
Attorneys for Plaintiff Federal Trade Com

**UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA**

FEDERAL TRADE COMMISSION, ) No. CV 16-1048-ODW(JPRx)  
Plaintiff, )  
vs. )  
**GOOD EBUSINESS, LLC**, also d/b/a ) [REDACTED] PRELIMINARY  
AAP Firm; Student Loan Help Direct; ) INJUNCTION WITH ASSET  
Select Student Loan; **SELECT** ) FREEZE, APPOINTMENT OF  
**STUDENT LOAN HELP, LLC;** ) RECEIVER, LIMITED  
**SELECT DOCUMENT** ) EXPEDITED DISCOVERY, AND  
PREPARATION, INC.; **TOBIAS** ) OTHER EQUITABLE RELIEF AS  
WEST aka Tobey West, Toby West, ) TO DEFENDANTS **GOOD**  
and Eric West; and **KOMAL WEST**, ) **EBUSINESS, LLC**, also d/b/a AAP  
Defendants. ) Firm; Student Loan Help Direct; Select  
Student Loan; **SELECT STUDENT**  
**LOAN HELP, LLC; SELECT**  
**DOCUMENT PREPARATION, INC.**

1 Plaintiff, Federal Trade Commission (“FTC”), filed its Complaint for  
2 Permanent Injunction and Other Equitable Relief and *Ex Parte* Application for  
3 Restraining Order with Asset Freeze, Appointment of Receiver, and Other Relief  
4 and Order to Show Cause Why Preliminary Injunction Should Not Issue (“Order”)  
5 on February 16, 2016. The Court entered the requested Order on February 16,  
6 2016. Dkt. 12. Defendants were served with the Order and other related papers on  
7 February 19, 2016. Returns of Service were filed by Plaintiff via ECF. Dkts. 20-  
8 22. A show Cause Hearing has been scheduled for March 1, 2016. Dkt. 14.  
9 Defendants Tobias and Komal West have informed Plaintiff that they do not intend  
10 at this time to retain counsel to represent them or the corporate defendants in this  
11 matter and will not oppose entry of Preliminary Injunction against GOOD  
12 EBUSINESS, LLC, also d/b/a AAP Firm; Student Loan Help Direct; Select  
13 Student Loan; SELECT STUDENT LOAN HELP, LLC; SELECT DOCUMENT  
14 PREPARATION, INC. (“Corporate Defendants”).

15 Having considered the parties’ pleadings, papers, and argument, the Court  
16 hereby **GRANTS** the Preliminary Injunction against Defendants GOOD  
17 EBUSINESS, LLC, also d/b/a AAP Firm; Student Loan Help Direct; Select  
18 Student Loan; SELECT STUDENT LOAN HELP, LLC; and SELECT  
19 DOCUMENT PREPARATION, INC.

20 **FINDINGS**

21 1. This Court has jurisdiction over the subject matter of this case, and  
22 there is good cause to believe it will have jurisdiction over all parties hereto.

23 2. There is good cause to believe that venue is proper in this District.

24 3. There is good cause to believe that Corporate Defendants have  
25 engaged and are likely to continue to engage in acts or practices that violate  
26 Section 5(a) of the FTC Act, the TSR, and the MARS Rule, and that the FTC is  
27 therefore likely to prevail on the merits of this action.

28 4. There is good cause to believe that consumers will suffer immediate

1 and irreparable harm from Corporate Defendants' ongoing violations of Section  
2 5(a) of the FTC Act, the TSR, and MARS Rule unless Corporate Defendants are  
3 restrained and enjoined by Order of this Court.

4 5. There is good cause to believe that immediate and irreparable damage  
5 to the Court's ability to grant effective final relief for consumers in the form of  
6 monetary restitution and disgorgement of ill-gotten gains will occur from the sale,  
7 transfer, dissipation, or concealment by Corporate Defendants of their assets or  
8 business records unless Corporate Defendants are immediately restrained and  
9 enjoined by Order of this Court.

10 6. Good cause exists for appointing a receiver over the Corporate  
11 Defendants, permitting the FTC immediate access to Corporate Defendants'  
12 business premises, and permitting the FTC to take limited expedited discovery;

13 7. Weighing the equities and considering the FTC's likelihood of  
14 ultimate success, the entry of this preliminary injunction with asset freeze,  
15 appointment of a receiver, immediate access to business premises, and other  
16 equitable relief is in the public interest.

17 8. No security is required of any agency of the United States for the  
18 issuance of a preliminary injunction order. Fed. R. Civ. P. 65(c).

## 19 DEFINITIONS

20 For the purposes of this Preliminary Injunction the following definitions  
21 apply:

22 A. "**Asset**" or "**Assets**" means any legal or equitable interest in, right to,  
23 or claim to, any real and personal property of any Corporate Defendant, or held for  
24 the benefit of any Corporate Defendant, wherever located, whether in the United  
25 States or abroad, including, but not limited to, chattel, goods, instruments,  
26 equipment, fixtures, general intangibles, effects, leaseholds, contracts, mail or  
27 other deliveries, shares of stock, commodities, futures, inventory, checks, notes,  
28 accounts, credits, receivables (as those terms are defined in the Uniform

1 Commercial Code), cash, and trusts, including, but not limited to, any trust held for  
2 the benefit of any Corporate Defendant, and shall include both existing assets and  
3 assets acquired after the date of entry of this Order, or any interest therein.

4       B.     **“Assisting others”** includes: (1) performing customer service  
5 functions, including receiving or responding to consumer complaints; (2)  
6 formulating or providing, or arranging for the formulation or provision of, any  
7 advertising or marketing material, including any telephone script, direct mail  
8 solicitation, or the design, text, or use of images of any Internet website, email, or  
9 other electronic communication; (3) formulating or providing, or arranging for the  
10 formulation or provision of, any marketing support material or service, including  
11 web or Internet Protocol addresses or domain name registration for any Internet  
12 websites, affiliate marketing services, or media placement services; (4) providing  
13 names of, or assisting in the generation of, potential customers; (5) performing  
14 marketing, billing, or payment services of any kind; (6) acting or serving as an  
15 owner, officer, director, manager, or principal of any entity; or (7) providing  
16 telemarketing services.

17       C.     **“Corporate Defendants”** means Good EBusiness, LLC, Select  
18 Student Loan Help, LLC, and Select Document Preparation Services, Inc., and  
19 their successors, assigns, affiliates, or subsidiaries, and each of them by whatever  
20 names each might be known.

21       D.     **“Debt relief service”** means any program or service represented,  
22 directly or by implication, to renegotiate, settle, or in any way alter the terms of  
23 payment or other terms of the debt between a person and one or more unsecured  
24 creditors or debt collectors, including, but not limited to, a reduction in the balance,  
25 interest rate, or fees owed by a person to an unsecured creditor or debt collector.

26       E.     **“Document” and “electronically stored information”** are  
27 synonymous in meaning and equal in scope to the usage of the terms in Rule  
28 34(a)(1)(A) of the Federal Rules of Civil Procedure.

1       F.     **“Electronic data host”** means any person or entity that stores, hosts,  
2 or otherwise maintains electronically stored information.

3       G.     **“Financial institution”** means any bank, savings and loan institution,  
4 credit union, or any financial depository of any kind, including, but not limited to,  
5 any brokerage house, trustee, broker-dealer, escrow agent, title company,  
6 commodity trading company, or precious metal dealer.

7       H.     **“Material fact”** means any fact that is likely to affect a person’s  
8 choice of, or conduct regarding, goods, or services.

9       I.     **“Mortgage assistance relief service” or “MARS”** means any  
10 product, service, plan, or program, offered or provided to the consumer in  
11 exchange for consideration, that is represented, expressly or by implication, to  
12 assist or attempt to assist the consumer with any of the following:

13           1.     stopping, preventing, or postponing any mortgage or deed of  
14 trust foreclosure sale for the consumer’s dwelling, any repossession of the  
15 consumer’s dwelling, or otherwise saving the consumer’s dwelling from  
16 foreclosure or repossession;

17           2.     negotiating, obtaining, or arranging a modification of any term  
18 of a dwelling loan, including a reduction in the amount of interest, principal  
19 balance, monthly payments, or fees;

20           3.     obtaining any forbearance or modification in the timing of  
21 payments from any dwelling loan holder or servicer on any dwelling loan;

22           4.     negotiating, obtaining, or arranging any extension of the period  
23 of time within which the consumer may (i) cure his or her default on a dwelling  
24 loan, (ii) reinstate his or her dwelling loan, (iii) redeem a dwelling, or (iv) exercise  
25 any right to reinstate a dwelling loan or redeem a dwelling;

26           5.     obtaining any waiver of an acceleration clause or balloon  
27 payment contained in any promissory note or contract secured by any dwelling; or

28           6.     negotiating, obtaining, or arranging (i) a short sale of a

1 dwelling, (ii) a deed-in-lieu of foreclosure, or (iii) any other disposition of a  
2 dwelling other than a sale to a third party who is not the dwelling loan holder. The  
3 foregoing shall include any manner of claimed assistance, including, but not  
4 limited to, auditing or examining a consumer's mortgage or home loan application  
5 and offering to provide or providing legal services, or offering to sell a consumer a  
6 plan or subscription to a service that provides such assistance.

7       **J.**     **"Person"** means a natural person, organization, or other legal entity,  
8 including a corporation, partnership, proprietorship, association, cooperative, or  
9 any other group or combination acting as an entity.

10      **K.**     **"Receivership Defendants"** means Good EBusiness, LLC, also d/b/a  
11 AAP Firm; Student Loan Help Direct; Select Student Loan; Select Student Loan  
12 Help, LLC; and Select Document Preparation, Inc.

13      **L.**     **"Receiver"** means the Receiver appointed in Section XV of this  
14 Order. The term "Receiver" also includes any deputy receivers or agents as may  
15 be named by the Receiver.

16      **O.**     **"Telemarketer"** means any person who, in connection with  
17 telemarketing, initiates or receives telephone calls to or from a customer or donor.  
18 16 C.F.R. § 310.2(cc).

19      **P.**     **"Telemarketing"** means a plan, program, or campaign (whether or  
20 not covered by the TSR, 16 C.F.R. Part 310) that is conducted to induce the  
21 purchase of goods or services or a charitable contribution by use of one or more  
22 telephones.

23      **I.     PROHIBITION ON COLLECTION OF ADVANCE FEES**

24           **IT IS THEREFORE ORDERED** that Corporate Defendants and their  
25 officers, agents, employees, and attorneys, and those persons or entities in active  
26 concert or participation with any of them, who receive actual notice of this Order,  
27 whether acting directly or through any corporation, subsidiary, division, or other  
28 device, are hereby preliminarily restrained and enjoined from:

1       A. In connection with providing, offering to provide, or arranging for  
2 others to provide any MARS, requesting or receiving payment of any fee or other  
3 consideration for any MARS before the consumer has executed a written  
4 agreement with the consumer's dwelling loan holder or servicer incorporating the  
5 offer of mortgage assistance relief that a Corporate Defendant obtained from the  
6 consumer's dwelling loan holder or servicer on the consumer's behalf, in violation  
7 of MARS Rule, 12 C.F.R. § 1015.5(a); and

8       B. In connection with providing, offering to provide, or arranging for  
9 others to provide any debt relief service, requesting or receiving payment of any  
10 fees or consideration for any debt relief service before the seller or telemarketer  
11 has renegotiated, settled, reduced, or otherwise altered the terms of at least one  
12 debt pursuant to a settlement agreement, debt management plan, or other such  
13 valid contractual agreement executed by the customer, and the customer has made  
14 at least one payment pursuant to that settlement agreement, debt management plan,  
15 or other valid contractual agreement between the customer and the creditor or debt  
16 collector, in violation of the TSR, 16 C.F.R. § 310.4(a)(5)(i).

17 **II. REPRESENTATIONS PROHIBITED BY SECTION 5 OF THE**  
18 **FTC ACT**

19 **IT IS FURTHER ORDERED** that Corporate Defendants and their officers,  
20 agents, employees, and attorneys, and those persons or entities in active concert or  
21 participation with any of them, who receive actual notice of this Order, whether  
22 acting directly or through any corporation, subsidiary, division, or other device, in  
23 connection with the advertising, marketing, promotion, offering for sale, sale, or  
24 provision of any MARS or debt relief service, are hereby preliminarily restrained  
25 and enjoined from misrepresenting or assisting others in misrepresenting, expressly  
26 or by implication that:

27       A. Corporate Defendants typically will obtain mortgage loan  
28 modifications for consumers that will make consumers' payments substantially

1 more affordable, substantially lower their interest rates, or help them avoid  
2 foreclosure;

3       B. Corporate Defendants will provide legal services, including forensic  
4 audits;

5       C. Corporate Defendants will refund the consumer's fee if they fail to  
6 obtain the promised mortgage loan modification or other debt relief.

7       D. Corporate Defendants can renegotiate, settle, or alter the terms of  
8 payment for consumers' student loan debts to secure a specified lower monthly  
9 loan payment, loan forgiveness, or removal of tax liens and wage garnishments;

10      E. The promised debt relief is guaranteed;

11      F. Consumers can only obtain the promised debt relief by paying  
12 Corporate Defendants' advance fee;

13      G. Corporate Defendants are affiliated with or work directly with the  
14 U.S. Department of Education ("USDOE"), the government, or consumers' loan  
15 servicer; and

16      I. Consumers will not be responsible for the interest that accrues while  
17 Corporate Defendants are providing the promised debt relief service.

18 **III. REPRESENTATIONS PROHIBITED AND DISCLOSURES**  
19 **REQUIRED BY THE MARS RULE**

20 **IT IS FURTHER ORDERED** that Corporate Defendants and their officers,  
21 agents, employees, and attorneys, and those persons or entities in active concert or  
22 participation with any of them who receive actual notice of this Order, whether  
23 acting directly or through any corporation, subsidiary, division, or other device, in  
24 connection with the advertising, marketing, promotion, offering for sale, sale, or  
25 provision of any MARS or debt relief service, are hereby preliminarily restrained  
26 and enjoined from engaging in the following conduct:

27       A. Representing, expressly or by implication, that a consumer cannot or  
28 should not contact or communicate with his or her lender or servicer, in violation

1 of 12 C.F.R. § 1015.3(a);

2       B. Misrepresenting, expressly or by implication, any material aspect of  
3 any MARS, including, but not limited to:

4           1. The likelihood of negotiating, obtaining, or arranging any  
5 represented service or result, including, but not limited to, the likelihood of  
6 negotiating, obtaining, or arranging a modification of any term of a dwelling loan,  
7 including a reduction in the amount of interest, principal balance, monthly  
8 payments, or fees, in violation of 12 C.F.R. § 1015.3(b)(1);

9           2. The amount of time it will take the MARS provider to  
10 accomplish any represented service or result, in violation of 12 C.F.R. §  
11 1015.3(b)(2);

12           3. That a MARS is affiliated with, endorsed or approved by, or  
13 otherwise associated with the government or the maker, holder, or servicer of the  
14 consumer's dwelling loan, in violation of 12 C.F.R. § 1015.3(b)(3);

15           4. The terms or conditions of any refund, cancellation, exchange,  
16 or repurchase policy for a MARS, including, but not limited to, the likelihood of  
17 obtaining a full or partial refund, or the circumstances in which a full or partial  
18 refund will be granted, for a MARS, in violation of 12 C.F.R. § 1015.3(b)(6); or

19           5. That the consumer will receive legal representation, in violation  
20 of 12 C.F.R. § 1015.3(b)(8);

21       C. Failing to disclose the following information in all general and  
22 consumer-specific commercial communications:

23           1. “[Name of Company] is not associated with the government,  
24 and our service is not approved by the government or your lender,” in violation of  
25 12 C.F.R. § 1015.4(a)(1) and (b)(2); and

26           2. “Even if you accept this offer and use our service, your lender  
27 may not agree to change your loan,” in violation of 12 C.F.R. § 1015.4(a)(2) and  
28 (b)(3);

1       D. Failing to disclose the following information in all consumer-specific  
2 commercial communications: “You may stop doing business with us at any time.  
3 You may accept or reject the offer of mortgage assistance we obtain from your  
4 lender [or servicer]. If you reject the offer, you do not have to pay us. If you  
5 accept the offer, you will have to pay us [insert amount or method for calculating  
6 the amount] for our services,” in violation of 12 C.F.R. § 1015.4(b)(1). For the  
7 purposes of this section, the amount “you will have to pay” shall consist of the  
8 total amount the consumer must pay to purchase, receive, and use all of the MARS  
9 that are the subject of the sales offer, including but not limited to, all fees and  
10 charges.

11 **IV. REPRESENTATIONS PROHIBITED AND DISCLOSURES**  
12 **REQUIRED BY THE TSR**

13 **IT IS FURTHER ORDERED** that Corporate Defendants and their officers,  
14 agents, employees, and attorneys, and those persons or entities in active concert or  
15 participation with any of them who receive actual notice of this Order, whether  
16 acting directly or indirectly, in connection with advertising, marketing, promotion,  
17 offering for sale, sale, or provision of any debt relief service, are hereby  
18 preliminarily restrained and enjoined from engaging in the following conduct:

19       A. Misrepresenting, expressly or by implication, that Corporate  
20 Defendants can renegotiate, settle, or alter the terms of payment for the consumer’s  
21 student loan debt to secure a specified lower monthly loan payment, loan  
22 forgiveness, and removal of tax liens and wage garnishments;

23       B. Misrepresenting, expressly or by implication, that the promised debt  
24 relief is guaranteed and if Corporate Defendants are unable to secure the promised  
25 debt relief they will fully refund the advance fee to the consumer;

26       C. Misrepresenting, expressly or by implication, that Corporate  
27 Defendants are affiliated with or work directly with the USDOE, the government,  
28 or the consumer’s loan servicer; and

1           D. Failing to truthfully disclose, in a clear and conspicuous manner,  
2 before a consumer has agreed to pay for student loan debt relief services, that to  
3 the extent the debt relief service relies on or results in the customer's failure to  
4 make timely payments to creditors or debt collectors, the use of the debt relief  
5 service may increase the amount of money the customer owes due to the accrual of  
6 fees and interest.

7       **V. PRESERVATION OF RECORDS AND TANGIBLE THINGS**

8       **IT IS FURTHER ORDERED** that Corporate Defendants and their officers,  
9 agents, employees, and attorneys, and those persons or entities in active concert or  
10 participation with any of them, who receive actual notice of this Order, whether  
11 acting directly or indirectly, in connection with the advertising, marketing,  
12 promotion, offering for sale, sale, or provision of any MARS or other debt relief  
13 service, are hereby preliminarily enjoined from destroying, erasing, mutilating,  
14 concealing, altering, transferring, or otherwise disposing of, in any manner, any  
15 documents or records that relate to the business practices, or business or personal  
16 finances, of Corporate Defendants, or an entity directly or indirectly under the  
17 control of Corporate Defendants.

18       **VI. DISABLEMENT OF WEBSITES AND PRESERVATION OF**  
19       **ELECTRONICALLY STORED INFORMATION**

20       **IT IS FURTHER ORDERED** that immediately upon service of the Order  
21 upon them and pending determination of the FTC's request for a permanent  
22 injunction, (1) any person hosting any Internet website, server, or cloud-based  
23 electronic storage for, or on behalf of, any Corporate Defendant, and (2) Corporate  
24 Defendants and their officers, agents, employees, and attorneys, and those persons  
25 or entities in active concert or participation with any of them, who receive actual  
26 notice of this Order by personal service, facsimile transmission, email, or  
27 otherwise, whether acting directly or through any corporation, subsidiary, division,  
28 or other device, shall:

1       A. Immediately take all necessary steps to ensure that any Internet  
2 website used by Corporate Defendants for the advertising, marketing, promotion,  
3 offering for sale, sale, or provision of any MARS or other debt relief service, and  
4 containing statements or representations prohibited by Sections II, III, and IV of  
5 this Order, cannot be accessed by the public; and

6       B. Prevent the alteration, destruction or erasure of any (1) Internet  
7 website used by Corporate Defendants for the advertising, marketing, promotion,  
8 offering for sale, sale, or provision of any MARS or other debt relief service, by  
9 preserving such websites in the format in which they are maintained currently, and  
10 (2) any electronically stored information stored on behalf of Corporate Defendants  
11 or entities in active concert or participation with any of them.

12 **VII. SUSPENSION OF INTERNET DOMAIN NAME REGISTRATIONS**

13       **IT IS FURTHER ORDERED** that, pending determination of the FTC's  
14 request for a permanent injunction, any domain name registrar shall suspend the  
15 registration of any Internet website used by Corporate Defendants for the  
16 advertising, marketing, promotion, offering for sale, sale, or provision of any  
17 MARS or other debt relief service, and containing statements or representations  
18 prohibited by Sections II, III, IV of this Order.

19 **VIII. PROHIBITION ON USE OF CUSTOMER INFORMATION**

20       **IT IS FURTHER ORDERED** that, except as required by a law  
21 enforcement agency, law, regulation, or court order, Corporate Defendants, and  
22 their officers, agents, employees, and attorneys, and all other persons in active  
23 concert or participation with any of them, who receive actual notice of this Order,  
24 whether acting directly or indirectly, are preliminarily restrained and enjoined from  
25 using, benefitting from, selling, renting, leasing, transferring, or otherwise  
26 disclosing consumer information, including the name, address, telephone number,  
27 email address, Social Security Number, credit card number, debit card number,  
28 bank account number, any financial account number or any data that enables

1 access to a customer's account, or other identifying information of any person  
2 which any Corporate Defendant obtained prior to entry of this Order in connection  
3 with the marketing or sale of any good or service, including those who were  
4 contacted or are on a list to be contacted by any of the Corporate Defendants.

5 **IX. ASSET FREEZE**

6 **IT IS FURTHER ORDERED** that Corporate Defendants, and their  
7 officers, agents, employees, and attorneys, and all persons or entities directly or  
8 indirectly under the control of any of them, including any Financial Institution, and  
9 all other persons or entities in active concert or participation with any of them who  
10 receive actual notice of this Order, are hereby preliminarily restrained and enjoined  
11 from directly or indirectly:

12           A. Transferring, liquidating, converting, encumbering, pledging,  
13 loaning, selling, concealing, dissipating, disbursing, assigning, spending,  
14 withdrawing, granting a lien or security interest or other interest in, or otherwise  
15 disposing of any Assets, or any interest therein, wherever located, including  
16 outside the United States, that are:

17           1. owned or controlled, directly or indirectly, by any Corporate  
18 Defendant, in whole or in part, or held, in whole or in part, for the benefit of any  
19 Corporate Defendant;

20           2. in the actual or constructive possession of any Corporate  
21 Defendant;

22           3. owned, controlled by, or in the actual or constructive possession  
23 of any corporation, partnership, or other entity directly or indirectly owned,  
24 managed, or controlled by, or under common control with any Corporate  
25 Defendant, or any other entity acting under a fictitious name owned by or  
26 controlled by any Corporate Defendant, and any Assets held by, for, or under the  
27 name of any Corporate Defendant at any bank or savings and loan institution, or  
28 with any broker-dealer, escrow agent, title company, commodity trading company,

1 payment processing company, precious metal dealer, or other financial institution  
2 or depository of any kind;

3       B.     Opening or causing to be opened any safe deposit boxes titled in the  
4 name of any Corporate Defendant, or subject to access by any Corporate  
5 Defendant;

6       C.     Incurring charges or cash advances on any credit card, debit card, or  
7 checking card issued in the name, singly or jointly, of any Corporate Defendant;

8       D.     Obtaining an unsecured or secured loan;

9       E.     Incurring liens or encumbrances on real property, personal property or  
10 other Assets in the name, singly or jointly, of any Corporate Defendant; and

11      F.     Cashing any checks or depositing any money orders or cash received  
12 from consumers, clients, or customers of any Corporate Defendant.

13     The Assets affected by this Section shall include: (1) all Assets of Corporate  
14 Defendants as of the time this Order is entered; and (2) for Assets obtained after  
15 the time this Order is entered, those Assets of Corporate Defendants that are  
16 derived, directly or indirectly, from the Corporate Defendants' activities as  
17 described in the FTC's Complaint. This Section does not prohibit transfers to the  
18 Receiver, as specifically required in Section XVIII (Delivery of Receivership  
19 Property) of this Order.

20    **X. RETENTION OF ASSETS AND DOCUMENTS BY THIRD**  
21    **PARTIES**

22    **IT IS FURTHER ORDERED** that, pending determination of the FTC's  
23 request for a preliminary injunction, any financial or brokerage institution,  
24 business entity, electronic data host, or person served with a copy of this Order that  
25 holds, controls, or maintains custody of any account, document, electronically  
26 stored information, or asset of, on behalf of, in the name of, for the benefit of,  
27 subject to withdrawal by, subject to access or use by, or under the signatory power  
28 of any Corporate Defendant or other party subject to Section IX above, or has held,

1 controlled, or maintained any such account, document, electronically stored  
2 information, or asset at any time shall:

3       A. Hold, preserve, and retain within such entity's or person's control, and  
4 prohibit the withdrawal, removal, alteration, assignment, transfer, pledge,  
5 hypothecation, encumbrance, disbursement, dissipation, conversion, sale,  
6 liquidation, or other disposal of such account, document, electronically stored  
7 information, or asset held by or under such entity's or person's control, except as  
8 directed by further order of the Court or as directed in writing by the Receiver  
9 regarding accounts, documents, or electronically stored information, or asset held  
10 in the name of or benefit of any Corporate Defendant;

11       B. Provide the Receiver, the Receiver's agents, the FTC and the FTC's  
12 agents immediate access to electronically stored information stored, hosted, or  
13 otherwise maintained on behalf of Corporate Defendants for forensic imaging;

14       C. Deny access to any safe deposit box titled in the name, individually or  
15 jointly, or subject to access by, any Corporate Defendant or other party subject to  
16 Section IX above;

17       D. Provide to counsel for the FTC and the Receiver, within seven (7)  
18 business days of being served with a copy of this Order a sworn statement setting  
19 forth:

20           1. the identification number of each account or asset titled: (a) in  
21 the name, individually or jointly, of any Corporate Defendant; (b) held on behalf  
22 of, or for the benefit of, any Corporate Defendant; (c) owned or controlled by any  
23 Corporate Defendant; or (d) otherwise subject to withdrawal access or use by, or  
24 under the signatory power of any Corporate Defendant or any other party subject to  
25 Section IX above;

26           2. the balance of each such account, or a description of the nature  
27 and value of such asset, as of the close of business on the day on which this Order  
28 is served;

1           3. the identification of any safe deposit box that is either titled in  
2 the name of, individually or jointly, or is otherwise subject to access or control by,  
3 any Corporate Defendant or other party subject to Section IX above; and

4           4. if the account, safe deposit box, or other asset has been closed  
5 or removed, the date closed or removed, the balance or value on said date, and the  
6 name or the person or entity to whom such account or asset was remitted;

7           E. Provide to counsel for the FTC and the Receiver within seven (7)  
8 business days after being served with a request, copies of all documents pertaining  
9 to such account or asset, including, but not limited to: originals or copies of  
10 account applications, account statements, underwriting files, chargeback records,  
11 signature cards, checks, drafts, deposit tickets, transfers to and from the accounts,  
12 all other debit and credit instruments or slips, currency transaction reports, 1099  
13 forms, and safe deposit box logs; provided that such institution or custodian may  
14 charge a reasonable fee;

15          F. Cooperate with all reasonable requests of the FTC relating to this  
16 Order's implementation;

17          G. The Assets subject to this provision include: (a) all Assets of each  
18 Corporate Defendant deposited as of the time this Order is entered, and (b) those  
19 Assets deposited after entry of this Order that are derived from the actions alleged  
20 in Plaintiff's Complaint; and

21          H. The FTC is granted leave, pursuant to Fed. R. Civ. P. 45, to subpoena  
22 documents immediately from any financial or brokerage institution, business  
23 entity, electronic data host, or person served with a copy of this Order that holds,  
24 controls, or maintains custody of any account, document, electronically stored  
25 information, or asset of, on behalf of, in the name of, for the benefit of, subject to  
26 withdrawal by, subject to access or use by, or under the signatory power of any  
27 Corporate Defendant or other party subject to Section IX above, or has held,  
28 controlled, or maintained any such account, document, electronically stored

1 information, or asset at any time, and such financial or brokerage institution,  
2 business entity, electronic data host, or person shall respond to such subpoena  
3 within three (3) business days after service. The FTC may effect service by  
4 facsimile or electronic mail.

5 **XI. FINANCIAL STATEMENTS AND ACCOUNTING**

6 **IT IS FURTHER ORDERED** that each Corporate Defendant, within seven  
7 (7) business days of service of this Order, shall prepare and deliver to counsel for  
8 the FTC and to the receiver:

9 A. For each of the Corporate Defendants, a completed financial statement  
10 accurate as of the date of service of this Order upon such Corporate Defendant  
11 (unless otherwise agreed upon with FTC counsel) in the form of Attachment A to  
12 this Order captioned "Financial Statement of Corporate Defendant";

13 B. For all Corporate Defendants, a list of all officers and directors of the  
14 Corporate Defendants and all other individuals or entities with authority to direct  
15 the operations of the Corporate Defendants or withdraw money from the accounts  
16 of the Corporate Defendants; and

17 C. For each Corporate Defendant, a completed statement, verified under  
18 oath, of all payments, transfers or assignments of funds, assets, or property worth  
19 \$2,500 or more since January 1, 2012. Such statement shall include: (a) the amount  
20 transferred or assigned; (b) the name of each transferee or assignee; (c) the date of  
21 the transfer or assignment; (d) the method of the transfer or assignment, including  
22 the name of each Financial Institution and the accounts involved; and (e) the type  
23 and amount of consideration paid the Corporate Defendant.

24 **XII. CONSUMER CREDIT REPORTS**

25 **IT IS FURTHER ORDERED** that pursuant to Section 604(1) of the Fair  
26 Credit Reporting Act, 15 U.S.C. § 1681b(1), any consumer reporting agency may  
27 furnish to the FTC a consumer report concerning any Corporate Defendant.

1       **XIII. REPATRIATION OF FOREIGN ASSETS**

2       **IT IS FURTHER ORDERED** that, within five (5) business days following the  
3 service of this Order, each Corporate Defendant shall:

4           A.      Provide counsel for the FTC with a full accounting of all assets,  
5 accounts, funds, and documents outside of the territory of the United States that are  
6 held either: (1) by them; (2) for their benefit; (3) in trust by or for them,  
7 individually or jointly; or (4) under their direct or indirect control, individually or  
8 jointly;

9           B.      Transfer to the territory of the United States all assets, accounts,  
10 funds, and documents in foreign countries held either: (1) by them; (2) for their  
11 benefit; (3) in trust by or for them, individually or jointly; or (4) under their direct  
12 or indirect control, individually or jointly; Hold and retain all repatriated assets,  
13 accounts, funds, and documents, and prevent any transfer, disposition, or  
14 dissipation whatsoever of any such assets, accounts, funds, or documents; and

15          C.      Provide the FTC access to all records of accounts or assets of the  
16 Corporate Defendants held by financial institutions located outside the territorial  
17 United States by signing the Consent to Release of Financial Records attached to  
18 this Order as **Attachment C**.

19       **XIV. NON-INTERFERENCE WITH REPATRIATION**

20       **IT IS FURTHER ORDERED** that Corporate Defendants, and each of their  
21 successors, assigns, members, officers, agents, servants, employees, and attorneys,  
22 and those persons in active concert or participation with them who receive actual  
23 notice of this Order by personal service or otherwise, whether acting directly or  
24 through any entity, corporation, subsidiary, division, affiliate or other device, are  
25 hereby preliminarily restrained and enjoined from taking any action, directly or  
26 indirectly, which may result in the encumbrance or dissipation of foreign assets, or  
27 in the hindrance of the repatriation required by Section XIII of this Order,  
28 including but not limited to:

1       A.     Sending any communication, statement, letter, fax, e-mail or wire  
2 transmission, telephoning or engaging in any other act, directly or indirectly, that  
3 results in a determination by a foreign trustee or other entity that a “duress” event  
4 has occurred under the terms of a foreign trust agreement, until such time that all  
5 assets have been fully repatriated pursuant to Section XIII of this Order; and

6       B.     Notifying any trustee, protector or other agent of any foreign trust or  
7 other related entities of either the existence of this Order, or of the fact that  
8 repatriation is required pursuant to a Court Order, until such time that all assets  
9 have been fully repatriated pursuant to Section XIII.

10 **XV. APPOINTMENT OF RECEIVER**

11       **IT IS FURTHER ORDERED** that Thomas W. McNamara is appointed  
12 Receiver for the business activities of Receivership Defendants with the full power  
13 of an equity receiver. The Receiver shall be an agent of this Court and solely an  
14 agent of this Court in acting as Receiver under this Order. The Receiver shall be  
15 accountable directly to this Court. The Receiver shall comply with all local rules  
16 and laws governing federal equity receivers, including but not limited to Local  
17 Rules 66-1 through 66-5.1 and Local Rule 66-8.

18 **XVI. DUTIES AND AUTHORITY OF RECEIVER**

19       **IT IS FURTHER ORDERED** that the Receiver is directed and authorized  
20 to accomplish the following:

21       A.     Assume full control of the Receivership Defendants by removing, as  
22 the Receiver deems necessary or advisable, any director, officer, attorney,  
23 independent contractor, employee, or agent of any of the Receivership Defendants,  
24 including any named Defendant, from control of, management of, or participation  
25 in, the affairs of the Receivership Defendants;

26       B.     Take exclusive custody, control, and possession of all Assets,  
27 documents, and electronically stored information of, or in the possession, custody,  
28 or under the control of, the Receivership Defendants, wherever situated. The

1 Receiver shall have full power to divert mail and to sue for, collect, receive, take  
2 into possession, hold, and manage all assets and documents of the Receivership  
3 Defendants, and other persons or entities whose interests are now held by or under  
4 the direction, possession, custody, or control of the Receivership Defendants,  
5 including returning possession of the leased premises at 3530 Wilshire Blvd to the  
6 landlord, liquidating the furniture and equipment at that site, making available for  
7 pickup any leased equipment at that site and boxing and storing offsite all paper  
8 documents and computer hard drives. *Provided, however,* that the Receiver shall  
9 not attempt to collect or receive any amount from a consumer if the Receiver  
10 believes the consumer was a victim of the unlawful conduct alleged in the  
11 Complaint in this matter;

12 C. Take all steps necessary to secure the business premises of the  
13 Receivership Defendants. Such steps may include, but are not limited to, the  
14 following, as the Receiver deems necessary or advisable: (1) serving and filing this  
15 Order; (2) completing a written inventory of all Receivership assets;  
16 (3) obtaining pertinent information from all employees and other agents of the  
17 Receivership Defendants, including, but not limited to, the name, home address,  
18 social security number, job description, method of compensation, and all accrued  
19 and unpaid commissions and compensation of each such employee or agent, and  
20 all computer hardware and software passwords; (4) videotaping and/or  
21 photographing all portions of the location; (5) securing the location by changing  
22 the locks and disconnecting any computer modems or other means of access to the  
23 computer or other records maintained at that location; (6) requiring any persons  
24 present on the premises at the time this Order is served to leave the premises, to  
25 provide the Receiver with proof of identification, and to demonstrate to the  
26 satisfaction of the Receiver that such persons are not removing from the premises  
27 documents or assets of the Receivership Defendants; and (7) requiring all  
28 employees, independent contractors, and consultants of the Receivership

1 Defendants to complete a questionnaire submitted by the Receiver;

2 D. Conserve, hold, and manage all Receivership Assets, and perform all  
3 acts necessary or advisable to preserve the value of those Assets, in order to  
4 prevent any irreparable loss, damage, or injury to consumers or to creditors of the  
5 Receivership Defendants, including, but not limited to, obtaining an accounting of  
6 the assets and preventing transfer, withdrawal, or misapplication of Assets;

7 E. Liquidate any and all securities or commodities owned by or for the  
8 benefit of the Receivership Defendants as the Receiver deems to be advisable or  
9 necessary;

10 F. Enter into contracts and purchase insurance as the Receiver deems to  
11 be advisable or necessary;

12 G. Prevent the inequitable distribution of Assets and determine, adjust,  
13 and protect the interests of consumers and creditors who have transacted business  
14 with the Receivership Defendants;

15 H. Manage and administer the business of the Receivership Defendants  
16 until further order of this Court by performing all incidental acts that the Receiver  
17 deems to be advisable or necessary, which includes retaining, hiring, or dismissing  
18 any employees, independent contractors, or agents;

19 I. Choose, engage, and employ attorneys, accountants, appraisers, and  
20 other independent contractors and technical specialists, as the Receiver deems  
21 advisable or necessary in the performance of duties and responsibilities under the  
22 authority granted by this Order, including but not limited to the law firm in which  
23 the Receiver is a partner;

24 J. Make payments and disbursements from the Receivership estate that  
25 are necessary or advisable for carrying out the directions of, or exercising the  
26 authority granted by, this Order. The Receiver shall apply to the Court for prior  
27 approval of any payment of any debt or obligation incurred by the Receivership  
28 Defendants prior to the date of entry of this Order, except payments that the

1 Receiver deems necessary or advisable to secure Assets of the Receivership  
2 Defendants, such as rental payments;

3 K. Determine and implement the manner in which the Receivership  
4 Defendant will comply with, and prevent violations of, this Order and all other  
5 applicable laws, including, but not limited to, revising collection materials and  
6 implementing monitoring procedures;

7 L. Institute, compromise, adjust, appear in, intervene in, or become party  
8 to such actions or proceedings in state, federal, or foreign courts that the Receiver  
9 deems necessary and advisable to preserve or recover the Assets of the  
10 Receivership Defendants, or that the Receiver deems necessary and advisable to  
11 carry out the Receiver's mandate under this Order;

12 M. Defend, compromise, adjust, or otherwise dispose of any or all actions  
13 or proceedings instituted in the past or in the future against the Receiver in his role  
14 as Receiver, or against the Receivership Defendants, that the Receiver deems  
15 necessary and advisable to preserve the assets of the Receivership Defendants or  
16 that the Receiver deems necessary and advisable to carry out the Receiver's  
17 mandate under this Order;

18 N. Continue and conduct the business of the Receivership Defendants in  
19 such manner, to such extent, and for such duration as the Receiver may in good  
20 faith deem to be necessary or appropriate to operate the business profitably and  
21 lawfully, if at all; provided, however, that the continuation and conduct of the  
22 business shall be conditioned upon the Receiver's good faith determination that  
23 the businesses can be lawfully operated at a profit using the Assets of the  
24 receivership estate;

25 O. Take depositions and issue subpoenas to obtain documents and  
26 records pertaining to the receivership estate and compliance with this Order.  
27 Subpoenas may be served by agents or attorneys of the Receiver and by agents of  
28 any process server retained by the Receiver;

1       P.     Open one or more bank accounts as designated depositories for funds  
2 of the Receivership Defendants. The Receiver shall deposit all funds of the  
3 Receivership Defendants in such a designated account and shall make all payments  
4 and disbursements from the receivership estate from such account(s);

5       Q.     Maintain accurate records of all receipts and expenditures that he  
6 makes as Receiver; and

7       R.     Maintain the chain of custody of all of Receivership Defendants'  
8 records in his possession.

9 **XVII. COOPERATION WITH THE RECEIVER**

10      **IT IS FURTHER ORDERED** that Corporate Defendants and their officers,  
11 agents, directors, servants, employees, salespersons, independent contractors,  
12 attorneys, corporations, subsidiaries, affiliates, successors, and assigns, all other  
13 persons or entities in active concert or participation with them, who receive actual  
14 notice of this Order by personal service or otherwise, whether acting directly or  
15 through any trust, corporation, subsidiary, division, or other device, or any of them,  
16 shall fully cooperate with and assist the Receiver. Corporate Defendants'  
17 cooperation and assistance shall include, but not be limited to, providing any  
18 information to the Receiver that the Receiver deems necessary to exercise the  
19 authority and discharge the responsibilities of the Receiver under this Order;  
20 providing any login, password or biometric identifier required to access any  
21 computer or electronic files or information in or on any medium; and advising all  
22 persons who owe money to the Receivership Defendants that all debts should be  
23 paid directly to the Receiver. Corporate Defendants are hereby preliminarily  
24 restrained and enjoined from directly or indirectly:

- 25       A.     Transacting any of the business of the Receivership Defendants;  
26       B.     Excusing debts owed to the Receivership Defendants;  
27       C.     Destroying, secreting, erasing, mutilating, defacing, concealing,  
28 altering, transferring, or otherwise disposing of any documents, electronically

1 stored information, or equipment of any Receivership Defendant;

2 D. Transferring, receiving, altering, selling, encumbering, pledging,  
3 assigning, liquidating, or otherwise disposing of any Assets owned, controlled, or  
4 in the possession or custody of, or in which an interest is held or claimed by, the  
5 Receivership Defendants, or the Receiver;

6 F. Failing to provide any assistance or information requested by the  
7 Receiver in connection with obtaining possession, custody, or control of any  
8 Assets within the receivership estate that the Receiver or the FTC has identified; or

9 G. Doing any act or thing whatsoever to interfere with the Receiver's  
10 taking and keeping custody, control, possession, or managing of the Assets or  
11 documents subject to this receivership; or to harass or interfere with the Receiver  
12 in any way; or to interfere in any manner with the exclusive jurisdiction of this  
13 Court over the Assets or documents of the Receivership Defendants; or to refuse to  
14 cooperate with the Receiver or the Receiver's duly authorized agents in the  
15 exercise of their duties or authority under any Order of this Court.

## 16 **XVIII. DELIVERY OF RECEIVERSHIP PROPERTY**

17 **IT IS FURTHER ORDERED** that:

18 A. Immediately upon service of this Order upon them or upon their  
19 otherwise obtaining actual knowledge of this Order, or within a period permitted  
20 by the Receiver, Corporate Defendants or any other person or entity, including but  
21 not limited to financial institutions and electronic data hosts, shall transfer or  
22 deliver access to, possession, custody, and control of the following to the Receiver:

23 1. All assets of the Receivership Defendants;

24 2. All documents and electronically stored information of the  
25 Receivership Defendants, including, but not limited to, books and records of  
26 accounts, all financial and accounting records, balance sheets, income statements,  
27 bank records (including monthly statements, canceled checks, records of wire  
28 transfers, records of ACH transactions, and check registers), client or customer

1 lists, title documents and other papers;

2           3. All assets belonging to members of the public now held by the  
3 Receivership Defendants;

4           4. All keys, computer and other passwords, entry codes,  
5 combinations to locks required to open or gain or secure access to any assets or  
6 documents of the Receivership Defendants, wherever located, including, but not  
7 limited to, access to their business premises, means of communication, accounts,  
8 computer systems, or other property; and

9           5. Information identifying the accounts, employees, properties, or  
10 other assets or obligations of the Receivership Defendants.

11          B. In the event any person or entity fails to deliver or transfer  
12 immediately any asset or otherwise fails to comply with any provision of this  
13 Section XVIII, the Receiver may file *ex parte* with the Court an Affidavit of Non-  
14 Compliance regarding the failure. Upon filing of the affidavit, the Court may  
15 authorize, without additional process or demand, Writs of Possession or  
16 Sequestration or other equitable writs requested by the Receiver. The writs shall  
17 authorize and direct the United States Marshal or any sheriff or deputy sheriff of  
18 any county (pursuant to Fed. R. Civ. P. 4(c)(1)) to seize the asset, document, or  
19 other thing and to deliver it to the Receiver.

20 **XIX. RECEIVER'S REPORTS**

21 **IT IS FURTHER ORDERED** that the Receiver shall report to this Court  
22 on or before the date set for the hearing regarding the Preliminary Injunction,  
23 regarding: (1) the steps taken by the Receiver to implement the terms of this  
24 Order; (2) the value of all liquidated and unliquidated Assets of the Receivership  
25 Defendants; (3) the sum of all liabilities of the Receivership Defendants; (4) the  
26 steps the Receiver intends to take in the future to: (a) prevent any diminution in  
27 the value of Assets of the Receivership Defendants; (b) pursue receivership Assets  
28 from third parties; and (c) adjust the liabilities of the Receivership Defendants, if

1 appropriate; and (5) any other matters which the Receiver believes should be  
2 brought to the Court's attention. Provided, however, if any of the required  
3 information would hinder the Receiver's ability to pursue receivership Assets, the  
4 portions of the Receiver's report containing such information may be filed under  
5 seal and not served on the parties.

6 **XX. COMPENSATION OF THE RECEIVER**

7 **IT IS FURTHER ORDERED** that the Receiver, and all persons or entities  
8 retained or hired by the Receiver as authorized under this Order, shall be entitled to  
9 reasonable compensation for the performance of duties undertaken pursuant to this  
10 Order and for the cost of actual out-of-pocket expenses incurred by them from the  
11 Assets now held by or in the possession or control of, or which may be received  
12 by, the Receivership Defendants. The Receiver shall file with the Court and serve  
13 on the parties a request for the payment of reasonable compensation at the time of  
14 the filing of any report required by Section XIX. The Receiver shall not increase  
15 the fees or rates used as the bases for such fee applications without prior approval  
16 of the Court.

17 **XXI. RECEIVER'S BOND/LIABILITY**

18 **IT IS FURTHER ORDERED** that no bond shall be required in connection  
19 with the appointment of the Receiver. Except for an act of gross negligence, the  
20 Receiver shall not be liable for any loss or damage incurred by any of the  
21 Defendants, their officers, agents, employees, and attorneys, or any other person,  
22 by reason of any act performed in the connection with the discharge of the  
23 Receiver's duties and responsibilities, including, but not limited to, withdrawal  
24 from the case under Section XXII.

25 **XXII. WITHDRAWAL OF RECEIVER**

26 **IT IS FURTHER ORDERED** that the Receiver and professional retained  
27 by the Receiver, including but not limited to, his attorneys and accountants, be are  
28 hereby authorized to withdraw from his or her respective appointments or

1 representations and apply for payment of their professional fees and costs at any  
2 time after the date of this Order, for any reason in their sole discretion, by sending  
3 written notice seven (7) days prior to the date of the intended withdrawal to the  
4 Court and to the parties along with a written report reflecting the Receiver's work,  
5 findings, and recommendations, as well as an accounting for all funds and assets in  
6 the possession or control of the Receiver. The Receiver shall be relieved of all  
7 liabilities and responsibilities, and the Receiver shall be exonerated and the  
8 receivership deemed closed seven (7) days from the date of mailing of such notice  
9 of withdrawal. The Court will retain jurisdiction to consider the fee applications,  
10 report, and accounting submitted by the Receiver.

11 **XXIII. RECEIVER'S ACCESS TO BUSINESS PREMISES AND**  
12 **RECORDS**

13 **IT IS FURTHER ORDERED** that:

14 A. The Receiver, and his representatives, agents, and assistants, shall  
15 have immediate access to all business premises and storage facilities, owned,  
16 controlled, or used by any Receivership Defendant, including but not limited to the  
17 offices and facilities at 3350 Wilshire Blvd., Los Angeles, California 92036, and  
18 any offsite mail drops used by any Receivership Defendant. The Receiver is  
19 authorized to employ the assistance of law enforcement as he deems necessary to  
20 effect service and peacefully implement this Order. The Receiver may exclude  
21 Receivership Defendants and their employees from part or all of the business  
22 premises during the immediate access. The purpose of the immediate access shall  
23 be to effect service and to inspect and copy the business and financial records of  
24 the Receivership Defendants, including forensic imaging of electronically stored  
25 information. Such business records include, but are not limited to, correspondence,  
26 contracts, emails, and financial data;

27 B. The Receiver and its representatives, agents, and assistants, shall have  
28 the right to remove materials from the above-listed premises for inspection, and

1 copying;

2       C. Receivership Defendants and all employees or agents of Receivership  
3 Defendants shall provide the Receiver with any necessary means of access to  
4 documents and records, including, without limitation, the locations of the  
5 Receivership Defendants' business premises, keys and combinations to locks,  
6 computer access codes, and storage area access information;

7       D. If any documents, computers, or electronic data storage devices  
8 containing information related to the business practices or finances of the  
9 Receivership Defendant are at a location other than those listed herein, including  
10 but not limited to, the personal residence(s) of the Defendants, then, immediately  
11 upon notice of this Order, Defendants shall produce to the Receiver all such  
12 documents, computers, or electronic data storage devices. To prevent the  
13 destruction of electronic data, upon service of this Order upon Receivership  
14 Defendant(s), any computers or electronic data storage devices containing such  
15 information shall be powered down (turned off) in the normal course for the  
16 operating systems used on such devices and shall not be used until produced for  
17 copying and inspection, along with any codes needed for access; and

18       E. FTC representatives may attend the immediate access for the purposes  
19 identified herein; however, FTC representatives may only attend with the  
20 Receiver's consent, and under the Receiver's supervision.

21 **XXIV. PARTIES' ACCESS TO BUSINESS PREMISES AND RECORDS**

22       **IT IS FURTHER ORDERED** that the Receiver shall allow the FTC, the  
23 Defendants, and their representatives reasonable access to the premises of the  
24 Receivership Defendants. The purpose of this access shall be to inspect, inventory,  
25 and copy any documents and other property owned by, or in the possession of, the  
26 Defendant, provided that, those documents and property are not removed from the  
27 premises without the permission of the Receiver. The Receiver shall have the  
28 discretion to determine the time, manner, and reasonable conditions of such access.

If the Receiver permits the FTC to take initial forensic images of receivership data during the immediate access (or at any other time), the Receiver must: (1) supervise the FTC's forensic imaging; (2) have a qualified forensic professional onsite during the imaging to ensure the integrity of the images the FTC takes; (3) retain a copy of the data; and (4) provide any Defendant a copy upon request.

**XXV. BANKRUPTCY PETITIONS**

**IT IS FURTHER ORDERED** that, in light of the appointment of the Receiver, the Receivership Defendants are hereby prohibited from filing petitions for relief under the United States Bankruptcy Code, 11 U.S.C. § 101 et seq., without prior permission from this Court.

**XXVII. STAY OF ACTIONS**

**IT IS FURTHER ORDERED** that:

A. Except by leave of this Court, during the pendency of the Receivership ordered herein, the Receivership Defendants and all customers, principals, investors, creditors, stockholders, lessors, and other persons seeking to establish or enforce any claim, right, or interest against or on behalf of the Receivership Defendant, and all others acting for or on behalf of such persons, including attorneys, trustees, agents, sheriffs, constables, marshals, and other officers and their deputies, and their respective attorneys, servants, agents, and employees be and are hereby stayed from:

1. Commencing, prosecuting, continuing, entering, or enforcing any suit or proceeding, except that such actions may be filed to toll any applicable statute of limitations;

2. Accelerating the due date of any obligation or claimed obligation; filing or enforcing any lien; taking or attempting to take possession, custody, or control of any Asset; attempting to foreclose, forfeit, alter, or terminate any interest in any Asset, whether such acts are part of a judicial proceeding, are acts of self-help, or otherwise;

1           3. Executing, issuing, serving, or causing the execution, issuance  
2 or service of, any legal process, including, but not limited to, attachments,  
3 garnishments, subpoenas, writs of replevin, writs of execution, or any other form  
4 of process, whether specified in this Order or not; or

5           4. Doing any act or thing whatsoever to interfere with the  
6 Receiver's taking custody, control, possession, or management of the Assets or  
7 Documents subject to this receivership; or to harass or interfere with the Receiver  
8 in any way; or to interfere in any manner with the exclusive jurisdiction of this  
9 Court over the Assets or Documents of the Receivership Defendants.

10          B. This Section does not stay:

11           1. The commencement or continuation of a criminal action or  
12 proceeding;

13           2. The commencement or continuation of an action or proceeding  
14 by a governmental unit to enforce such governmental unit's police or regulatory  
15 power;

16           3. The enforcement of a judgment, other than a money judgment,  
17 obtained in an action or proceeding by a governmental unit to enforce such  
18 governmental unit's police or regulatory power, or

19           4. The issuance to the Receivership Defendants of a notice of tax  
20 deficiency.

21 **XXVIII. CORRESPONDENCE WITH PLAINTIFF**

22 **IT IS FURTHER ORDERED** that, for the purposes of this Order, because  
23 mail addressed to the FTC is subject to delay due to heightened security screening,  
24 all correspondence and service of pleadings on Plaintiff shall be sent via electronic  
25 submission and Federal Express to:

26 Eleanor Durham  
27 Federal Trade Commission  
28 915 Second Ave., Suite 2896  
Seattle, WA 98174

1 edurham@ftc.gov  
2 with a copy to:  
3 Stacy Procter  
4 Federal Trade Commission  
5 10877 Wilshire Blvd., Suite 700  
6 Los Angeles, CA 90024  
sprocter@ftc.gov

7 **XXIX. LIMITED EXPEDITED DISCOVERY**

8       **IT IS FURTHER ORDERED** that the FTC is granted leave to conduct  
9 certain expedited discovery, and that, commencing with the time and date of this  
10 Order, in lieu of the time periods, notice provisions, and other requirements of  
11 Rules 26, 30, 34, and 45 of the Federal Rules of Civil Procedure, expedited  
12 discovery as to parties and non-parties shall proceed as follows:

13       A.     The FTC may, upon three (3) calendar days' notice, take the  
14 deposition of any person or entity, whether or not a party, in any judicial district,  
15 for the purpose of discovering: (1) the assets of Corporate Defendants; (2) location  
16 of documents; and (3) compliance with this Order. Depositions may be conducted  
17 telephonically or in person. Deposition transcripts that have not been signed by the  
18 witness may be used at the preliminary injunction hearing in this matter. *Provided*  
19 *that*, notwithstanding Federal Rule of Civil Procedure 30(a)(2), this Section shall  
20 not preclude any future depositions by the FTC. *Provided further*, that any  
21 deposition taken pursuant to this Section shall be in addition to, and not subject to,  
22 the presumptive limits on depositions set forth in Federal Rule of Civil Procedure  
23 30(a)(2)(A).

24       B.     The FTC may serve interrogatories for the purpose of discovering:  
25 (1) the assets of Defendants; (2) location of documents; and (3) compliance with  
26 this Order. Corporate Defendants shall respond within five (5) calendar days after  
27 the FTC serves such interrogatories. *Provided that*, notwithstanding Federal Rule  
28

1 of Civil Procedure 33(a)(1), this Subsection shall not preclude any future  
2 interrogatories by the FTC.

3 C. The FTC may, upon five (5) calendar days' notice, including through  
4 the use of a Rule 45 Subpoena, demand the production of documents from any  
5 person or entity, whether or not a Corporate Defendant, relating to: (1) the assets of  
6 Corporate Defendants; (2) the location of documents; and (3) compliance with this  
7 Order. *Provided that* two (2) calendar days' notice shall be deemed sufficient for  
8 the production of any such documents that are maintained or stored only as  
9 electronic data.

10 D. The FTC is granted leave to subpoena documents immediately from  
11 any financial institution, account custodian, or other entity or person that holds,  
12 controls, or maintains custody of any account or asset of any Corporate  
13 Defendant(s), or has held, controlled or maintained custody of any account or asset  
14 of any Corporate Defendant(s). The subject of such Subpoena may include the  
15 nature, location, status, and extent of Corporate Defendants' assets, and  
16 compliance with this Order, and such financial institution, account custodian or  
17 other entity shall respond to such subpoena within five (5) business days after  
18 service.

19 E. For purposes of discovery pursuant to this Section, service shall be  
20 sufficient if made by facsimile or by overnight courier to any branch or location.

21 **XXX. SERVICE OF THIS ORDER**

22 **IT IS FURTHER ORDERED** that copies of this Order may be served by  
23 facsimile, email, hand-delivery, personal or overnight delivery, or U.S. Mail, by  
24 agents and employees of the FTC or any state or federal law enforcement agency  
25 or by private process server, upon any Financial Institution or other entity or  
26 person that may have possession, custody, or control of any documents or assets of  
27 any Corporate Defendant, or that may otherwise be subject to any provision of this  
28 Order. Service upon any branch or office of any Financial Institution shall effect

1 service upon the entire Financial Institution.

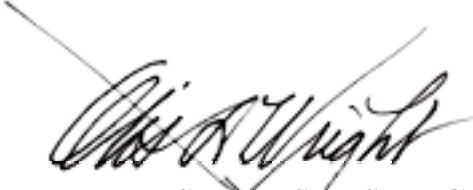
2 **XXXI. DISTRIBUTION OF ORDER**

3 **IT IS FURTHER ORDERED** that within three (3) calendar days after  
4 service of this Order, Corporate Defendants shall provide a copy of this Order to  
5 each of their agents, employees, directors, officers, subsidiaries, affiliates,  
6 attorneys, independent contractors, representatives, franchisees, and all persons in  
7 active concert or participation with Corporate Defendants. Within five (5)  
8 calendar days following this Order, Corporate Defendants shall provide the FTC  
9 with an affidavit identifying the names, titles, addresses, and telephone numbers of  
10 the persons that Corporate Defendants have served with a copy of this Order in  
11 compliance with this provision.

12 **XXXV. RETENTION OF JURISDICTION**

13 **IT IS FURTHER ORDERED** that this Court shall retain jurisdiction of  
14 this matter for all purposes of construction, modification, and enforcement of this  
15 Order.

16  
17 **IT IS SO ORDERED**, this 1st day of March, 2016, at --  
18 AM/PM, Pacific Standard Time.

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21   
22 UNITED STATES DISTRICT JUDGE  
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